Processes for Users:

User:

* Log in
* Request user registration (registration – status pending)
* Query currently available cars and make reservations
* Query and pre-reserve available cars within a specified date and time interval
* Cancel a reservation with notice before x hours of the reservation time
* List previous reservations
* Modify own profile: password, email, phone number, address, driver's license number/expiration (read/update)

Admin:

* Query currently in-use cars (all, currently reserved, currently available)
* Query users (read, update, delete)
* Add, read, update, delete cars (CRUD)
* Manage car services (CRUD)
* Set cancellation time limits

SuperAdmin:

* All Admin privileges
* Update registration status from pending to active/inactive